



PRESENTATION – TRAINING – IMPROV – ANIMATION

GENERAL TERMS AND CONDITIONS OF DELIVERY AND PAYMENT

Unless expressly agreed otherwise in writing, all our price offers and / or services are provided under the conditions stated below.

Art. 1- Invoicing

Our prices are always stated excl. 21% VAT.

Unless explicitly stated or agreed otherwise, the payment period for our invoices is 30 days after the invoice date. In the event of late payment, our invoices will give rise by law (without notice) to a delay interest of 1% per started calendar month from the due date.

In addition, the amount to be paid will be increased by 10% with a minimum of € 100 as lump sum compensation for the administrative costs incurred. Sending reminders for payment will give rise to € 25 administration costs per reminder.

Art. 2- Complaints

All complaints and / or comments regarding invoices must reach us in writing by registered mail within 8 calendar days after the invoice date, otherwise we cannot take them into account.

Art. 3- Advance invoice

No advance payment is made for one-off assignments. For larger assignments (execution time is 3 working days or more) an advance can be charged up to 60%. The advance must be paid within 5 working days after receiving our advance invoice. Late payment of advance invoices and / or delivery invoices will give rise to the possible reduction of the volume discount.

Art. 4- Cancellation fee

If the client cancels a reservation, he is obliged to pay a cancellation fee.

In the event of cancellation by the customer, 100% of the costs already incurred will always be charged.

If canceled up to 30 days before the start of the assignment, 50% of the total amount will be charged.

If canceled up to 14 days before the start of the assignment, 100% of the total amount will be charged.

Art. 5- Disputes

In the event of a dispute, only the courts of the Antwerp district have jurisdiction.

Behoudens wanneer uitdrukkelijk schriftelijk anders overeengekomen, worden al onze prijsoffertes en/of dienstverleningen verstrekt onder de hieronder vermelde voorwaarden.